

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of October' 2024

C.G.No.104/2024-25/Tirupati Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. Syed Parvej, D.No.5-39/2,
Bazaar Street, Karvetinagaram,
Chittoor District.

Complainant

AND

1. Dy. Executive Engineer/O/Karvetinagaram CCO
2. Executive Engineer/O/Puttur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Nagari on 07.08.2024 stating that the respondents are collecting



true-up charges illegally and wrong reading is being recorded in the meter.

02. The said complaint was registered as C.G.No.104/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that true up charges are being collected as per the orders of the Hon'ble APERC and as such they cannot waive the same.
03. Heard the respondents through video conferencing. The complainant remained absent. As rightly stated by the respondents, as the respondents are collecting true up charges as per the Tariff Orders for the F.Y. 2022-23 and collection of True Up charges of the Hon'ble APERC, the same cannot be waived by the respondents. So far wrong reading of the meter of the complainant is concerned, he is at liberty to apply for testing of the meter and unless the complainant apply for testing of the meter, his allegation regarding excess reading cannot be considered. Hence, we have no hesitation to hold that this complaint is devoid of merits and hence dismissed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot.



No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of October'2024.

Ceeyy 03/10/24
CHAIRPERSON

[Signature]
Member (Finance)
03/10/2024

[Signature]
Member (Technical)

[Signature]
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Ceeyy